

## Ryan Waller

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**From:** Alex Fowler  
**Sent:** Tuesday, December 18, 2018 9:44 AM  
**Cc:** MyLisa Thompson  
**Subject:** Fake/Infected Emails - Be Safe!

**Importance:** High

All,

The Grinch has a new email account and is trying to make your life a nightmare!

Due to an increase of fake emails that appear to come from someone you know, please be diligent that you don't fall for a scam! We have seen several emails that appear to come from Mayor Kelly or other members of our staff that were intended to scam you. The requests may vary from purchasing a gift card to updating your bank information.

Here are a few tips to use when checking your email, either at work or at home:

**Don't trust the display name.** It might look like it comes from Alex Fowler, but if you don't recognize email address displayed next to it, double-check with the individual through a trusted communication (in person) before taking any action.

**From:** Alex Fowler <[ronaldmcdonald@burgerking.com](mailto:ronaldmcdonald@burgerking.com)>

**Don't trust links.** The links you see and the destination can be very different. You may think you are clicking on a link to your bank, but it might be a fake page someone created to capture your username and password. The link may take you to a virus that steals your contact information. Before you click on a link, hover your mouse over the link and see what the real destination will be. You can test it yourself right here: <https://www.wellsfargo.com>



**Watch for strange mistakes.** Many times there are spelling mistakes, strange capitalized letters, or funny sentence structures in these fake emails.

I need to update my pay check direct deposit info,Kindly send me the form.

Nobody I know would use the word "Kindly" while forgetting a space and capitalizing the K. Alright, maybe they would, but it is still a red flag.

**Ask for help!** We are happy to personally scan and check any email you forward to us. We would rather be safe than have your information stolen!

Alex Fowler  
515-962-5304  
Director of IT  
City of Indianola